Meet our Employee

**Brook Osteen**
Sprinkler Dispatcher

Brook has been with Action Fire Pros for two years starting in the sales department and then moving up into sprinkler dispatch in 2019. She has two beautiful boys that keep her on her toes, Kaylor (5) and Kixston (3). When not working for Action during the day or taking classes by night, she really enjoys going to concerts, Rangers baseball games, and spending time with her boys every chance she gets.

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**Wendy English**
Collections & Compliance Admin

Wendy has worked for the Action Waco office for over 12 years. She and her husband, Darian, have four children, Aleah (26), Marina (20), Xavier (20 - not pictured due to being in the Army currently stationed in Alaska) & Alana (18). Her daughter Aleah is expected to have Wendy’s first granddaughter in December. Wendy enjoys family time, serving as a youth pastor, & listening to music.

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**Halloween Fire Hazards**

A 3-Year Study Reported 15,500 Fires Nationally over Halloween and the Days Surrounding It.

- **45 Deaths**
- **175 Injuries**
- **$92 Million in Property Loss**

**Fire is a Bigger Threat Than “Tainted Candy”**

- Less than 100 reports of tainted candy in 50 years with zero deaths.

**Open-Flame Fires Double During Halloween.**

**Arson Related Fires Increase by 10% on Halloween.**

**7 Fire Prevention Tips:**

1. Use Decorative Lights Instead of Candles.
2. If you use candles, never leave them unattended.
3. Keep indoor candle decorations far away from curtains & other ignitable items.
4. Keep outdoor candles & jack-o’-lanterns away from the path of trick-or-treaters. -- Costumes can be flammable.
5. Check your costumes to ensure they are “flame-resistant.” -- Especially children’s costumes.
6. If you have a party, check for cigarettes under furniture cushions & in areas where people were smoking before you go to sleep.
7. Remove materials from your property, like garbage or leaves, which an arsonist could use to start a fire.

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**Keep Your Halloween Fire Safe**

Keep your Halloween fire safe by following the 7 fire prevention tips listed above.
5th Annual Ellis County Red & Blue “Drive-Thru” BBQ Bash
A Socially Distant Celebration of Our First Responders!!
Happy 25th Action Anniversary Melissa!!

OUR CFO, MELISSA, CELEBRATES 25 YEARS WITH THE ACTION TEAM! SHE IS THE DAUGHTER OF OUR FOUNDERS, JAMES & RUBY BROWN, AND PART OWNER OF OUR SPRINKLER COMPANY. WE CELEBRATED HER MANY YEARS OF HARD WORK AND DEDICATION TO ACTION FIRE PROS AT OUR OCTOBER QUARTERLY SAFETY MEETING!!

CONGRATULATIONS!!!
Pat, Wendy, and Tina take a break to support a local vendor just down the street from our Waco office!!

Action is a Proud Sponsor or Maypearl ISD's PINK OUT!
Rochelle, Inspection Coordinator, shows off the event shirt!!

Jonah, Sprinkler Apprentice, was excited to show off his work on the sprinkler riser to his foreman!!

Chris, Sprinkler Apprentice, demonstrates proper ladder safety and wrench technique while changing out fire sprinkler heads!!